HOW TO Download HCSS IADT UPDATE from WEB SITE PAGE 1

- 1. Sign on to your INTERNET Service
- 2. Start WEB Browser (ex. Internet Explorer)
- 3. Sign on to "www.hillcountrysoftware.com"
- 4. LMSC on "UPDATES " button.
- 5. Scroll down to "IADT UPDATES ".
- 6. LMDC on "Select Software Update for your configuration".
 - 6a. "HCSS Integrated Court Management Update (Date) "
 - 6b. "HCSS Law Enforcement Update (Date) "
 - 6c. "HCSS Budgetary Accounting Update (Date) "
 - 6d. "HCSS Dispatch Update (Date) ".
- 7. For Computers with Internet Explorer Ver. 9, Go to step # 16.
- 8. On the "File DownLoad" Window, LMSC on "Save"
- On the "Save As" Window,
 LMSC on the down arrow in the "Save In" Box.
- 10. Your computer resources will display.
- 11. LMSC on " Local Drive C " or " C " or "Download" Folder
- 12. LMSC on **Save** Button.
- 13. File Download will begin.
- 14. When the Download is complete, LMSC on Close.
- 15. Continue with Step # 24.
- 16. A small window will display at bottom of the screen.
- 17. LMSC on the arrow next to the "**Save**" button.
- 18. LMSC on the "**Save as**" button.
- 19. The "Save as " window will display.
- 20. LMSC on "Local Drive C " or "C " or "Download" Folder.
- 21. LMSC on "**Save** " Button.
- 22. File Download will begin.
- 23. A display will appear "Publisher...be verified", LMSC on "X".
- 24. Exit out of Internet Browser Program.
- 25. Continue with Step # 26 (Apply Update Process.)
- (LMSC) = Left Mouse button Single Click.
- (LMDC) = Left Mouse button Double Click.
- (RMSC) = Right Mouse button Single Click.
- (RMDC) = Right Mouse button Double Click.

HOW TO APPLY HCSS IADT APPLICATION UPDATE PAGE 2

26. VERIFY that all USERS are LOGGED OFF from the IADT System.

- 27. At Windows DeskTop, LMDC on "MY COMPUTER ICON"
- 28. LMDC on your computer's "Local Drive C" or "Download" Folder.
- 29. Scroll Down to Locate and Select:
 29a. "(Date) HCSS Integrated Court Management Update.exe"
 29b. "(Date) HCSS Law Enforcement Update.exe"
 29c. "(Date) HCSS Budgetary Accounting Update.exe"
 29d. "(Date) HCSS Dispatch Update.exe"
- 30. LMDC on Selected Module Update Program. (Update will begin)
- 31. LMSC on "**NEXT**" on First Screen.
- 32. LMSC on "YES" on Second Screen.
- 33. Call HCSS for PASSWORD. (800-422-1982)
- 34. Enter **PASSWORD** Code given to you, "Four characters XXXX".
- 35. LMSC on **NEXT**.
- 36. At "**Choose Destination Location**" Screen, Verify Location where HCSS Application is to be installed.
- 37. If Value Specified is "T:\CASI ", Go to Step 43.
 37a. If your System configuration Network drive letter is not "<u>T</u>", enter that value here for reference. "____".
 - 37b. If you need assistance with identifying this value Contact HCSS Support @ 800-422-1982.
- 38. LMSC on **BROWSE** Button.
- 39. LMSC in the "**PATH** " Value Box.
- 40. Replace all with "T:\CASI " (or) Your Drive "?:\CASI ".
- 41. Value should read "T:\CASI " (or) Your Drive " ?:\CASI ".
- 42. LMSC on " **OK** " Button.
- 43. Required Value Should Be in Destination Folder.
- 44. LMSC on **NEXT**. (Update Process will Begin).

HOW TO INSTALL HCSS IADT APPLICATION UPDATE PAGE 3

45. If the following screen is displayed:

Locked File Detected				
An option you selected requires that files be installed to or uninstalled from your system, or both. A locked file, C:\APPS\CASI\data\HCSS.PUF, was found while performing the needed file operations. To leave this file as it is on your system, click the Ignore button; to retry the file operation, click Retry; or to perform the operation when your system is rebooted, click Reboot.				
🔲 Don't display this message again.				
	Reboot	Ignore	Retry	Cancel

- 45a. Verify that all IADT users are logged out of system.
- 45b. At the **Server Unit** for the IADT system, LMDC on the "IADT Refresh" ICON.
- 45c. LMSC on the "Retry" button.
- 45d. If this message does not display again, Go to step #46.
- 45e. If this message is displayed again, than LMSC on "Cancel"
- 45f. Perform a restart on the Server Unit.
- 45g. Return to Step #27.
- 46. At Completion, LMSC on FINISH Button.
- 47. YOU ARE NOW READY FOR NORMAL PROCESSING.
 - (LMSC) = Left Mouse button Single Click.
 - (LMDC) = Left Mouse button Double Click.
 - (RMSC) = Right Mouse button Single Click.
 - (RMDC) = Right Mouse button Double Click.